

WS_FTP Professional Accessibility

WS_FTP Professional is compatible with all items in the Voluntary Product Accessibility Template, or VPAT™, with the exception of a small number of features. VPAT is a standardized form created by the Information Technology Industry Council showing how a given software product meets requirements laid out in Section 508 of the Rehabilitation Act of 1973. VPAT assists Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. The following tables list the VPAT sections relevant to WS_FTP Pro, and describe how the product fulfills them. In cases where there is an exception in 508 support with regard to a specific feature, those exceptions are listed.

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems		
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Nearly all functions are accessible via the Tab and arrow keys, or Alt-[letter] combinations. (Exceptions are noted in the right hand column.)</p>	<p>Exceptions:</p> <ol style="list-style-type: none"> 1. Shift + TAB to reverse the tab order in screen item navigation is not implemented. Only forward tabbing is supported. (This can make it difficult to tab between panes to access information.) 2. If "Tip of the Day" option is activated there is no way to close it via keyboard. 3. User does not have the ability to traverse between connection tabs (above the panes). 4. A user does not have the ability to use the "Folders" view in the FTP View pane without using the mouse to click the icon. 5. A user cannot make site-to-site transfers, since there is no way to relocate the connection tabs without the use of drag and drop. 6. There is no way for a user to change the type of transfer (Binary/ASCII) since those controls are not accessible via accelerator keys or tabbing once they are finally in the FTP Pane view.
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>WS_FTP is compatible with all known accessibility products.</p>	

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Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems (Continued)		
(c) A well- defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	The UI highlights most on-screen functions when tabbing, highlighting shifts in screen focus.	There are a small number of cases where the item in focus is not immediately evident. For instance, it will not be clear that one of the folder panes is in focus if no file or folder is selected.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Image and color in the UI is always a supplement for the actual information available as text.	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Again, any image and color in the UI is always a supplement for information available as text.	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.(c) Support services for products shall accommodate the communication needs of end- users with disabilities.	All text is displayed through normal operating system text, and not through images, or other means which may present difficulties to accessibility software.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	lpswitch software does not override Windows color and contrast selections.	
(h) When animation is displayed, the information shall be displayable in at least one non- animated presentation mode at the option of the user.	Where animation is used, there is also meaningful text conveying the same information.	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Where color coding is used, it supplements textual information, and is not used as a sole means to convey information.	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	WS_FTP Professional allows the user to select from a variety of skins and color choices.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	WS_FTP Professional does not use blinking text or objects.	

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Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems (Continued)		
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	All product functions are accessible using the Tab, arrow keys, and/or Alt-[letter] keystroke combinations.	
Section 1194.31 Functional Performance Criteria		
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	The Tab, arrow key, and Alt-[letter] keystroke-accessible features support Assistive Technology.	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	WS_FTP Professional has settings for large icons and accepts changes made in Windows display settings.	
Section 1194.41 Information, Documentation and Support		
(a) Product support documentation provided to end- users shall be made available in alternate formats upon request, at no additional charge	These are available upon request. By default, content is available in html, pdf and compiled help in the software itself.	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Available on request.	
(c) Support services for products shall accommodate the communication needs of end- users with disabilities.	Ipswitch's product support is available for users with disabilities.	